

25th March 2009

Dear Valued Customer,

Important Announcement Regarding the Deltec Cozmo® Insulin Pump

As you may have heard or read recently, Smiths Medical is planning to discontinue selling the Deltec Cozmo® insulin pump. This decision will apply to new customers as well as to current customers who wish to replace their pump at the end of their current warranty periods. We remain committed to excellent customer service and will provide you with ongoing support for the remaining time period of your current pump warranty.

Your Deltec Cozmo® insulin pump remains an excellent choice to help you manage your diabetes. Let me assure you that we will honor your pump's warranty and we will ensure the availability of cartridges and infusion sets. Please continue to contact your local Smiths Medical distributor for any assistance that you may require with your pump.

However, when your Deltec Cozmo® insulin pump approaches the end of its warranty period and it is time to decide on a replacement, you will need to choose a pump from another manufacturer, and we recommend that you consult with your health care provider to choose a pump that is appropriate for you.

If you have any questions, please do not hesitate to contact us or you may visit www.DeltecCozmoUpdate.com for more detailed information about this important announcement.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Richard Thomas', with a horizontal line underneath it.

Richard Thomas
Vice President, Global Diabetes
Smiths Medical